



Registered Charity No 1035670

## Collection of Children Policy/Procedure

This is Beckley Preschool's policy on collection of Children.

In the event that a child is not collected by an authorised adult at the end of a session/day, the setting puts into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child. We will ensure that the child receives a high standard of care in order to cause as little distress as possible.

We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

### Procedures

Parents of children starting at the setting are asked to provide the following specific information which is recorded on our Registration Form:

- Home address, email address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative.
- Place of work, address and telephone number (if applicable).
- Mobile telephone number (if applicable).
- Names, addresses and telephone numbers of adults who are authorised by the parents to collect their child from the setting.
- Who has parental responsibility for the child.
- Information about any person who does not have legal access to the child.

On occasions when parents are aware that they will not be at home or in their usual place of work, they inform us in writing of how they can be contacted.

On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, they provide us with written details of the name, address and telephone number of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child, always with a password.

- Parents are informed that if they are not able to collect the child as planned,

they must inform us so that we can begin to take back-up measures. We provide parents with our contact telephone number.

- In the event that a child is not collected from setting by an authorised adult within thirty minutes after the setting has closed and the staff can no longer supervise the child on our premises we follow the following procedures:
  1. The child's file is checked for any information about changes to the normal collection routines.
  2. If no information is available, parents/carers are contacted at home or at work.
  3. If this is unsuccessful, the adults who are authorised as emergency contacts by the parents to collect their child from the setting are contacted - and whose telephone numbers are recorded on the Registration Form.
  4. All reasonable attempts are made to contact the parents or nominated carers/emergency contacts.
  5. The child does not leave the premises with anyone other than those named on the Registration Form or in their file.
  6. If no-one collects the child after one hour and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
- We contact our local authority children's social services care team:  
SPOA 01323 464222

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For an emergency out of hours , this will be the out of hour's duty officer:

01273 335905/335906

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- The child stays at setting in the care of two fully-vetted workers until the child is safely collected either by the parents or by a social care worker.
- Social Care will aim to find the parent or relative. If they are unable to do so, the child will become looked after by the local authority.
- Under no circumstances do staff go to look for the parent, nor do they take the child home with them.
- A full written report of the incident is recorded in the child's file.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.
- Ofsted may be informed:  
0300 1231231

This policy was adopted by the Management Committee of Beckley Preschool on 19<sup>th</sup> September 2011.

Signed on behalf of the management committee

Name of signatory

Role of signatory